# Shreyaa Krritika Das | Product & Design

www.portfolio.krritika.com | +91 875 444 0960 | shreyaadas@gmail.com

I'm a Designer & Product Manager hybrid with 15+ years of experience. Currently, I bridge product strategy, UX/UI, and creative leadership, with a strong domain focus in wellness and healthcare. I help turn complexity into something kind and clear, be it a product, a process, or a team.

## **Experience**

## Product Manager + Lead Product Designer | YourDOST

DEC 2016 - PRESENT, BENGALURU

Built and scaled design & product initiatives at India's largest emotional wellness platform, reaching 30 lakh+ individuals across 400+ organisations (enteprises and colleges).

- **Product and Experience:** Reimagined user journeys across therapy, tools, and resources, shipping 25+ key features (including the YourDOST App). Guided discovery, shaped design decisions, and drove launches from concept through adoption.
- Outcomes: Drove engagement through +30% resource usage, +20% early retention, +30% counsellor adoption/satisfaction, reduced recurring delivery costs from ₹2 lakh+ annually to ₹0 by migrating features in-app.
- **User-Centered Design:** Translated research and behavior insights into simpler, more intuitive experiences across web and app, making tools more accessible.
- **Design Systems and Branding:** Established scalable design frameworks across web, app, and enterprise dashboards. Maintained brand voice and accessibility while evolving UI.
- **Team Leadership & Growth:** Led and nurtured design teams, building an open, emotionally safe culture, while mentoring juniors into confident contributors and future leaders.

## Senior Graphic Designer | Rentomojo

**SEP 2015 - NOV 2016, BENGALURU** 

Brand-building from the ground up. Responsibilities extended to marketing research and advertising strategies, social media engagement, email marketing and all online & offline campaigns.

## Creative Lead | in1947 Innovation Design

**MAY 2014 - JUN 2015, CHENNAI** 

Led ideation & execution for social media campaigns, and created unique online environments across healthcare, real estate, finance and education.

#### Creative Consultant | Don't Panic Asia

SEP 2012 - APR 2014, KUALA LUMPUR

Produced multi-channel event design solutions and coordinated delivery; also facilitated monthly Don't Panic Pack contest and packaging distributed across Malaysia.

#### **Visualiser | Rubecon Communications**

MAY 2009 - DEC 2010, CHENNAI

Concept + print execution for clients including Taj Group of Hotels, Prince Jewellery, Colorplus, Landmark and more.

## **Skills & Expertise**

**Product & Strategy:** Roadmapping, User Research, Success Metrics

Data & Analytics: Amplitude, Grafana Collab & Workflow: Figma, Adobe Suite,

Whimsical, Lovable, Framer

Engagement: Mailchimp, Gupshup

## **Education**

## Masters in Design (Graphic Design)

Raffles Design Institute 2011 - 2012, Singapore

## **BSc in Visual Communication**

Women's Christian College 2005 - 2008, Chennai

### Certifications

## Design Thinking for the Greater Good: Innovation in the Social Sector

Darden School of Business, University of Virginia, Apr 2018

#### **Elements of AI**

Reaktor, University of Helsinki, Jun 2018

# Gatekeeper Training for Suicide Prevention

QPR Institute, Apr 2018

## Trauma-Informed Design Research

Social Design Sydney, Sep 2025

## Community

Contributor to **Design Patterns for Mental Health with Snook,** building the world's first free, public-domain design library for mental health services (2017 & 2018)

Jury Panelist at NIFT Bengaluru (2019) for **Socially Responsible Design** 

Speaker at **ISKANDAR Learning Festival** on Idea Generation in Johor Bahru (2012)

## **Commissioned Illustrations**

Nature Metabolism The Swaddle Arré The Bangalore Review